



Scott-QA Manager

Scott brings a meticulous eye for detail and a relentless drive for quality to our operations. As QA Manager, he conducts rigorous supplier audits, monitors incoming material quality, and establishes comprehensive quality procedures. With a strong focus on data analysis, Scott devises effective improvement plans and ensures their success through continuous follow-up. He also expertly handles customer feedback and complaints, coordinating swift resolutions and refining our service processes to exceed expectations.